

<b>GIS-InfoMap FAQ's</b>	
What is GIS (Geographic Information System)?	A GIS is a system used to capture, manage, analyze and display geographically referenced information.
What can you tell me about Orange County, Florida GIS?	Please see our webpage at <a href="http://www.ocfl.net/gis">www.ocfl.net/gis</a> for more information.
Can I email or call Orange County GIS?	Please email <a href="mailto:gis@ocfl.net">gis@ocfl.net</a> or call the GIS Hotline at 407-836-0066.
What is InfoMap?	InfoMap is Orange County's online interactive mapping application.
What can InfoMap do for me?	InfoMap provides a visual display of, and easy access to, information pertaining to uninincorporated Orange County.
Why aren't other counties displayed?	InfoMap is for Orange County only; and really just the unincorporated areas.
How do I use InfoMap?	Click on the "Help" button to view tutorials and other information so you can learn to use InfoMap, or click on the "Standard Maps" button to select a PDF map for viewing or printing.
To whom should I report inconsistencies, errors or problems with spatial layers displayed on InfoMap?	Please contact Orange County, Florida GIS at <a href="mailto:gis@ocfl.net">gis@ocfl.net</a> . Please document the problem that you find.
Why isn't my InfoMap working?	Disable your pop-up blocker and allow cookies, then refresh InfoMap by using the Web browser's "refresh" or "go" buttons. If InfoMap is still not working properly, close InfoMap altogether then start it again.
The display just reads "loading map", what's going on?	Your browser may be loading/referencing the scripts it needs to run. If you receive an error while loading, hold down the "Ctrl" key on your keyboard then click the refresh/reload button on your browser. This will force your browser to make a fresh request for the information from the server.
How long should it take InfoMap to load?	This will depend on your connection speed, the number of concurrent users and the size of the map output. Generally, zooming in to your desired map area and minimizing the number of layers "turned on" will speed things up.
Why can't I find my street address on InfoMap?	Confirm the spelling of the street name by using the Find (by street address) tool's "street index." If InfoMap does not find a street number it's possible that an address may not have been issued yet for a new building.
How do I display a layer, or turn it "on"?	A layer is "on" when there is a check in the checkbox next to the layer name. If the checkbox is greyed out, click on the "+" sign next to the layer name to zoom on the map to the closest scale at which that layer is available.
What is an "active" layer?	A layer is made "active" by clicking on the identify icon (circle with an i) adjacent to the layer name. A black identify icon denotes the active layer, and its name is also displayed at the bottom of the map viewer. "Identify visible" and other tools can be used with the active layer.
Why do some layers go on and off automatically?	Layers are set to turn on and off at specific scales (the ratio of distance on the map to the distance on the ground). For instance, parcels cannot be seen when looking at the County as a whole because the information would not be useful at this scale.
How can I display the map legend?	Click on the Legend button to display the active layer's legend.
Is a certain layer available on InfoMap?	Click on the "Search for Layers" at the bottom right of the InfoMap viewer to search for layers, or click on folders at the right side of the InfoMap viewer to display their layers.
How can I make InfoMap faster?	Generally speaking, the closer you zoom in to a specific location, and the less layers you have turned on, the faster InfoMap works.
How can I measure the distance between points on the map?	Use the Measure Distance tool in the Advanced Toolbox to measure the distance between two or more locations. Click on the measure distance tool, then click on the map at the points to be measured. Click "clear points" to erase.
How can I measure an area on the map?	Use the Measure Area tool in the Advanced Toolbox to measure an area on your map. Click on the tool then click on points on the map to form the polygon (figure) you'd like to measure. Click "clear points" to erase.
How can I view aerial photos on my map?	Click on the "Imagery" folder on the right side of your InfoMap viewer then select and "turn on" an imagery layer.

Can I download the actual GIS data or imagery onto my computer?	A number of GIS data layers are available for download using InfoMap's "Download" button. Click the "Download" button, then select a download option. For aerial photography, please contact the Property Appraiser's Office at <a href="http://www.ocpafl.org">www.ocpafl.org</a> or 407-836-5044.
How do I create a map that I can print?	Use the "Create PDF" button to select print options, click "ok," then open the map, which can then be printed, emailed or saved.
How can I print a map?	Click on the PDF Reader's or Web browser's print button (see above).
How can I email a map?	Click on the email tool in the Advanced Toolbox to email a map created using the "Create PDF" button. You can also use your Web browser's email button.
How do I find out what my zoning or Future Land Use is?	Zoom to a location or address (or use Find by Street Address), then turn on the Orange County Zoning or Future Land Use layer to view.
What is the purpose of the "Key Map" button?	The Key Map has two puposes. First, it shows the location that the main map displays in relationship to the County. Second, you can click on the Key Map to reposition the main map to the position clicked.
What are "Standard Maps"?	The "Standard Map" button allows you to select a PDF map to view or print. These maps are pre-assembled so they can not be customized.
How do I erase or clear a selection?	The button that looks like an eraser allows you to clear layers or graphics that have been added to maps. Select the layers to clear and press the OK button.
What are "Bookmarks"?	"Bookmarks" allow you to save a location and map setup. Click on the "Bookmarks" button, click "add current extent", name your bookmark, then click "ok" to save your bookmark. Bookmarks are saved on your computer as long as cookies are not cleared.
How do I move around the map window?	Click on the "pan" button (which looks like a hand) then click on your map while holding down the left mouse button to move around the map. Click on the "zoom" buttons to zoom to different locations on your map, or use the "Find" button to go to a specific location.
How do I zoom to a specific location?	Other than using the "zoom" and "find" tools (see above), you can also zoom more precisely on your map using the "scale" tool at the bottom left of your InfoMap viewer, typing in a number then clicking on the "go" button.
My layers have disappeared. How can I get them back?	Click on the "layers" button to display the layers on the right side of the InfoMap viewer.
How do I draw on my map?	Click on the "markup" toolbox and select one of the markup tools to use.
How do I find information about features on the map?	Make a layer active (see above) and also click on the "Identify Visible" tool near the top left of the InfoMap viewer, then click on a point on the map.
How do I find information about layers on the map?	Click on the icon that looks like a "label" to the right of a layer name to turn labels on or off. Labels will help identify features. When you make a layer active you can also click on the Selection Toolbox then the "Select All Layer Attributes" button to view all information for a layer.
Why are certain layers always "on"?	Certain InfoMap layers are always turned on by default: parcels, Orange County boundary, cities streets, and major streets only. They can be turned off if desired.