

Orange County Consumer Protection Office
Towing Complaint Form
Trespass Towing and Vehicle Immobilization

Trespass tow means the removal or towing of a vehicle without the consent of the vehicle's owner or operator when that vehicle is parked on private real property. Immobilization means the use of a "boot" or other mechanism which causes a vehicle to be immobile or inoperable. (Orange County Code Sec. 35-54)

Your Information:

Name: _____
Mailing address: _____
Day time phone: (____) _____ Alternate phone: (____) _____
Your e-mail address: _____
Vehicle Description: _____ Tag #/State: _____
Who is the registered owner of the vehicle? _____

Towing Company Information:

Business Name: _____
Address: _____
Physical address (if different): _____
Contact person: _____
Phone: (____) _____

Dispute Information:

Where was your vehicle parked? (Include the address, name of business/complex, etc.)

Date and time of tow: _____

Have you retrieved your vehicle? _____ When? _____ Cost \$: _____

Type of complaint: (check all that apply)

- Overcharged
- Boot applied
- Legally parked
- Missing / Improper Signage
- Other

Explain the complaint, describing the events in the order they occurred. You may attach additional pages if necessary.

